



Complex home modifications process

To make your house safe and accessible for you, home modifications may be required. These can be relatively simple, such as installing handrails or ramps, or more complex changes such as widening doorways or modifying bathrooms. You may be eligible for NDIS funding to help cover the costs involved. The entire home modification process can be a lengthy and daunting experience especially if there are complex, structural changes to be made. The good news is Rocky Bay is here to help you throughout the process, from assessment and application, through to the design and build phases.

Depending on the level of complexity of the modifications you require, the entire process can be lengthy. There are many steps involved and the process is not necessarily linear. It is not uncommon for complex projects to take up to 18 months to complete. Rocky Bay's team of Complex Home Modifications Assessors (CHMA) will support you to keep the project moving and avoid setbacks and delays where possible.



Key terms:

NDIA – National Disability Insurance Agency. The organisation that delivers the National Disability Insurance Scheme.

NDIS – National Disability Insurance Scheme. The NDIS is Australia's national scheme for people with disability. It provides funding directly to individuals for supports and services.

CHM – Complex home modifications. According to the NDIS, complex home modifications are changes to the structure, layout or fittings of a participant's home so they can safely access it and move around comfortably in areas they frequently use.

CHMA – Complex Home Modifications Assessor. A CHMA is a qualified professional, usually an Occupational Therapist, who has completed a nationally recognised home modifications course. They have specific knowledge and skills to assess a home and make recommendations for modifications. The NDIA require a CHMA to be involved in complex cases.

OT – Occupational Therapist. Occupational Therapists work with people to develop, recover, improve and maintain the skills needed for daily living.